

Role description – Group Coordinator

1. Document purpose

To outline the role and responsibilities of a Group Coordinator.

2. Role summary

- To facilitate the setting up of new interest groups.
- To support and advise the Group Organisers.
- To ensure good communication between the Group Organisers, the group members, the Committee and the U3A as a whole.

3. Main responsibilities

Please note, the specific tasks listed below are in addition to the statutory requirements and responsibilities of trustees of charitable organisations in the UK as laid down by the relevant regulatory bodies. Some u3as may decide to delegate some of these tasks to other members of the committee.

3.1. New interest groups

- Recruitment and induction of new Group Organisers.
- Encourage shadowing and handover for 'exiting' Group Organisers.
- Maintaining a detailed and accurate list of local venues.
- Support in setting up new interest groups e.g. making lists of interested members, having 'sign-up' tables at monthly meetings, arranging start-up meetings etc.
- Maintaining regular contact with newly established groups to discuss and review progress.
- Monitoring interest groups where there are waiting lists and encourage existing members to start new groups.
- Encouraging members with known skills and interests to become Group Organisers.
- Inviting members' suggestions for new interest groups, discussing options with them and encouraging interested members to set up a group themselves with the workload being shared.
- Introducing new Group Organisers to existing Group Organisers doing similar subjects.
- Helping to publicise new groups via the website, newsletter, monthly meetings etc

3.2. Support and advice to Group Organisers

- Oversee the production of a handbook/set of guidelines for Group Organisers, to cover amongst other things:

- venue hire and payment.
- managing group monies
- policies and procedures eg. Safeguarding, GDPR, Equality, Diversity and Inclusion
- accident and incident reporting.
- use of equipment.
- dealing with problems.
- group members and communicating with group members
- Ensure that Group Organisers have a copy of the handbook or guidelines as well as access to or copies of all relevant forms e.g. accident reports, expense claims.
- Inform Group Organisers about the educational resources available nationally including from National Office, Sources and Sources online, national website, Subject Advisors and the resources available online e.g. MOOCs, U3A online etc.
- To be the first point of contact for any queries/problems that might arise in the running of an interest group.
- To resolve any minor conflicts that might occur in groups, referring more serious matters to the Committee for consideration.
- To have regular Organisers meetings so knowledge, issues, problems and new ideas can be shared and discussed.
- To organise an annual social event for Group Organisers to show appreciation for their contribution to the U3A.

3.3. Communication

- To maintain an accurate programme of interest groups, including title, content, frequency, venue, day and time and the contact details of the Organisers.
- To liaise with Group Organisers and provide the committee with updates on the progress/development of the interest groups.
- To collect information on group numbers, members and vacancies and ensure the Membership Secretary is kept fully informed.
- To communicate all relevant information to Group Organisers from the committee, the network, the region and National Office.
- To help to publicise new groups via the website, newsletter, monthly meetings etc.
- To advertise 'vacancies' for Organisers when existing ones retire.
- To encourage and assist Group Organisers to promote and profile the work of their groups via the website, Sources, Sources online, the Trust newsletter, through local press and social media and Third Age Matters.

3.4. On completion

- To carry out a comprehensive handover to the new Group Coordinator, when applicable.